



IT technician

Flen Health is an international, entrepreneurial, family owned wound and skin care group headquartered in Luxembourg with local subsidiaries in Belgium, the Netherlands, Germany and the UK and a network of distributors in other countries. In Belgium, where Flen Health started in 2000, it is market leader with its products Flamigel and Flaminal due to dedicated people and innovative products, both inspired by our motto: **Live the life you love**

Flaminal and Flamigel are patented wound care product sold to hospitals and health care professionals. Flamigel is sold over the counter in a range of European countries. The Flen Health research department has a pipeline of new products in development with product launches foreseen end of 2018 and in 2019.

We are looking for a new colleague to join our IT department !

We offer a dynamic and innovative environment with an international exposure. Located close to Esch-sur-Alzette in the House of BioHealth, you'll join Flen Health as an **IT technician**, taking care of all the countries we operate in.

Your qualities and qualifications

- Bachelor's Degree or equivalent IT related experience in a similar position.
- Solid understanding of Windows Server platforms 2012 and 2016, Exchange 2016, Windows 10, Ethernet, Wi-Fi, TCP/IP and VPN
- Knowledge in ESXi and virtualization
- Experience with HTML/CSS and Wordpress
- Social Media Experience is an asset
- Ability to work towards tight deadlines whilst keeping details in focus.
- Team player with excellent oral and written communication skills
- Fluent in English; French or German or Dutch being an asset

Your duties and responsibilities

- Provide technical support to users related to software and hardware issues
- Install, modify, maintain and update of computer hard- and software
- Maintain and update helpdesk procedures and IT systems documentation
- Manage Windows Domain Environment
- Manage website(s)

You have a dream? So does Flen Health: we dream of people living the life they love. And you?

We are looking forward to your application as IT technician : recruitment@flenhealth.com